

UNIQ AFRICA TRAVEL  
TERMS AND CONDITIONS  
FOR GROUP QUOTATIONS

- All prices quoted include any applicable taxes (VAT) and are nett, per person based on shared occupancy of a twin/double/multi sharing room unless otherwise stated/requested.
- Single room supplements, triple room and child reductions, if not quoted will be advised on request.
- Where single rooms need to be used to facilitate an un-even breakdown of male/female participants, a Single Supplement will be charged.
- Hotel accommodation is quoted on a room and breakfast basis unless otherwise stated.
- Should the tour dates coincide with a trade fair or any other special event we reserve the right to accommodate the group outside of the affected areas and/or advise a supplement.
- Coach services included only where stated in the quote / itinerary. Additional transfers can be arranged on request – at an additional cost.
- Guide & Tour Manager services are only included where stated and are in English unless otherwise requested. Additional costs could apply.
- Any applicable costs of excursions, entrance fees etc. are not included unless stated in our quote.
- Prices quoted are based on the minimum number of passengers stated. Prices may change if the group sizes changes.
- Where there is a touring coach & tour manager included in the quotation, we have included accommodation for the driver in a single room in the same hotel as the group whilst his coach services are included. No additional transfers permitted unless it is requested and approved in advance.
- The meals for the coach driver and Tour Manager are also included on a full board (three meals per day) basis whilst their services are included.
- Tips and gratuities to guides, drivers, waiters or any other person or supplier are not included unless specifically stated.
- Upon reconfirmation of the hotel accommodation and flights or transfers, we will advise you, at which point we will re-confirm prices and need a final confirmation and acceptance for the group.
- All quotations are valid for 2 weeks from their date of issue unless otherwise stated.
- The latest quote for any group supersedes any previous offer.
- Should numbers drop below the quoted range, Uniq Africa Travel reserves the right to requote, based on current group size.
- Payment to Suppliers is made prior to arrival. Once payment has been sent, no refunds will be obtained
- A 25% non-refundable deposit required upon confirmation of the tour.
- In special circumstances, other deposits may be required on a refundable or non-refundable basis – these will be advised at the time of tour booking.



- Full pre-payment for the group will be required 6 weeks prior to arrival.
- The payment must be made by electronic transfer to our bank account and to reflect in our account by the appointed date. All bank charges to be paid by client.
- Uniq Africa Travel's banking details will not change. Should you receive such a notification please contact us immediately.
- The amount payable will be in South African Rand - unless otherwise stated.
- Upon receipt of Balance Payment, a detailed itinerary will be sent per group.
- Vouchers for all services booked will be given to the Tour Leader at the airport upon arrival in South Africa, along with a copy of the program
- UNIQ Africa Travel does not provide Medical / Sports / Holiday Insurance. Each individual member must take out their own Insurance to cover un-foreseen events
- UNIQ Africa Travel is not responsible in any way for flight schedule changes or cancelled flights. If a flight is cancelled and/or delayed which results in the loss of any service provided by UNIQ Africa Travel, refund for this loss must be taken up with your chosen airline or compensated through your own Insurance Policy
- UNIQ Africa Travel is not responsible for loss of any personal items such as Passports, Birth Certs, Luggage or Sports Equipment either in transit or during your stay. The onus is not on UNIQ Africa Travel to locate missing articles whilst the group is on tour however, we will do our best to assist in retaining lost items.
- UNIQ Africa Travel reserves the right to cancel or re-schedule any tour dates in accordance with operating requirements or circumstances beyond our control. UNIQ Africa Travel is not responsible for any costs for other travel arrangements affected due to our cancellation or re-scheduling of any tour dates. If you wish to cancel your booking at this time, any deposits are non-refundable. If you have paid in full the booking will be subject to fees imposed by suppliers amounting to all or part of the cost paid.
- No refunds are available for any cancellations after a tour has commenced or in respect of any services not utilised or any visits missed due to operating independently outside the confirmed Itinerary sent by UNIQ Africa Travel.
- Should any group book extra services, outside of the confirmed UNIQ Africa Travel itinerary, each client will be liable for the extra costs incurred
- UNIQ Africa Travel reserves the right to request any person misbehaving in an unsuitable manner be removed from a tour. UNIQ Africa Travel will not be liable to any such person for refund, compensation, repatriation or any other expenses occurring
- In the unlikely event of an accident or death during your vacation, UNIQ Africa Travel is not liable for the repatriation of any group member or their families. This must be covered by your personal Insurance Policy. UNIQ Africa Travel will assist in all matters with the group, their families, embassy and if necessary, funeral directors

## Travel Documents



- UNIQ Africa Travel cannot take any responsibility for obtaining relevant travel document in order to enter South Africa. The assistance in supporting documents, which needs to be provided by the inviting agency, UNIQ Africa Travel, will be sent on to the client, upon request. No visa applications will be done by UNIQ Africa Travel on behalf of the client.
- In the event of not receiving the required documents in order to travel to South Africa, the cancellation policy will apply.
- It is a requirement of Uniq Africa Travel that each individual traveler has their own personal insurance in place – valid in their country of origin. Uniq Africa Travel cannot be held liable for any personal loss or damage to the individual person or belongings.

#### **Cancellation fees:**

- 25% Deposit is non-refundable
- Eight weeks and more prior to arrival – 50% of total charge forfeited
- Between eight weeks and 6 weeks prior to arrival – 75% of total charge forfeited.
- From six weeks prior to arrival - 100% of total charge is forfeited.
- Final rooming lists must be supplied to us at least six weeks prior to arrival. Copies of all passports need to accompany the rooming lists.
- We give notice that all arrangements for transport, conveyance, hotel accommodation or for any services are made by us as agents upon the express condition that we shall not be liable for any injury, damage, delay or irregularity however caused.
- All dealings and agreements between us are subject to South African law.
- The quotation is based on current rates of government taxes. Should there be an increase in government taxes we reserve the right to amend our quotation accordingly.
- All bookings are dependent on Covid Regulations at the time of travel. Should new regulations affect the cost, as initially quoted, Uniq Africa Travel reserves the right to requote, based on this.
- Should monies be non-refundable by suppliers due to Covid-19 cancellations, the same will be applicable to our clients.

